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www.thespiritlevel.co.uk

Services referred to include live telephone / online psychic readings, email readings and purchasable spiritual based lessons/PDF’s.

privacy policy

We take your privacy very seriously. Agreeing to our terms and conditions below means you also agree to our privacy policy.

sites

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Psychic services – live telephone/ online readings , email readings and development courses, printable/PDF lessons in psychic and Mediumship development.

Melanie Mahmood psychic information provider disclaimer

All of the psychic, clairvoyant, mediumistic or lessons that are given are done are completed in good faith, but in some instances, the information may represent opinion or judgment. Melanie Mahmood / the spirit level.co.uk, cannot guarantee the accuracy or completeness of any information given during the time of the reading.

We want to make it clear that we are not qualified counsellors, nor qualified medical professionals, nor do they hold any qualifications in law or finance and make no claims to this regard. A reader may, from time to time, offer a personal opinion, but this does not constitute a consultation, may it be legal, financial or any sort of professional counselling.

We believe in your individual power to transform your life. UK law obliges us to say that all readings done by all Readers – whether through, live reading, email reading service and all PDF lessons – are for entertainment purposes only.

In using our services, you must understand that We do not provide recommendations, counselling, nor give any directions for you to follow. In particular, if you have any medical conditions that you are concerned about, you should always consult a qualified member of the medical profession for advice and treatment. Any opinions that Readers offer related to the spiritual aspect of any health issue are NOT a substitute for treatment by the medical profession and we strongly urge you not to use or see them as such.

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indemnification

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a) readings and interpretations and advices provided by Readers;

b) the truth or accuracy of Content, information and Services such as readings and interpretations and advice provided by Readers;

c) the truth or accuracy of feedback, Ratings, or other Content posted by Users or Melanie Mahmood’s employees across the Websites;

d) the ability of Readers to provide Services such as readings and interpretations and advice as well as the ability of Customers to pay for the Service;

e) minimum levels of Connections to Readers;

f) incorrect use by You of the Service;

g)any additional rates and costs charged by Your service provider when using the Services.

This privacy policy sets out how we comply with European Union data protection requirements. This applies to use of all services and the site.

We are committed to respecting your privacy. We have structured our web site so that, in general, you can visit the website without identifying yourself or revealing any personal information. Once you choose to provide us with any information by which you can be identified, then you can be assured that it will only be used in accordance with this privacy policy.

Online bookings

You must be over 18 and the bill payer to use this service, or have the bill payer’s permission. We want you to feel comfortable and happy with your Reading and Reader. If for any reason you are not satisfied with your [www.spiritlevel.co.uk](http://www.spiritlevel.co.uk). reading within the first 5 minutes, please tell the Reader that you are not connecting, end the call and call the office back on 07788664242. We will give you a FULL refund via your original payment method. Your statutory rights are not affected.

Pre-pay sessions prices:

Online “live” Tarot Reading - £45.00 for approximately 45 mins.

Email Tarot Reading - £25.00.

Individual PDF Lessons - £5.00 each

In the event of any complaint please email thespiritlevel22@gmail.com, including the word ‘complaint’ in the subject header.

All of our usual terms and conditions apply. If for any reason you are not satisfied with your reading within the first 5 minutes, please tell the Reader that you are not connecting, end the call and email [www.thespiritlevel.co.uk](http://www.thespiritlevel.co.uk). We will give you a FULL refund on your original method of payment.

live readings

You must be over 18 and the bill payer to use this service, or have the bill payer’s permission. All calls are recorded for your protection.

 A good Reader who is connecting with you should connect within three minutes and give you specific information which shows they are making a psychic connection with you.

In the event of any complaint, please contact thespiritlevel22@gmail.com.

email readings

You must be over 18 and the bill payer to use this service, or have the bill payer’s permission.

In the event of any complaint, please contact thespiritlevel22@gmail.com.

Shop

Information related to any product sold through the shop is intended to be an opinion only, and should not be substituted for the advice of a suitably qualified professional.

To order products from thespiritlevel.co.uk. simply fill in the ‘online booking form’ or telephone through your requirements. Payments by all major credit and debit cards are accepted. You must be the bill payer or have the bill payer’s permission. Please include full card number and issue number where appropriate, expiry date and the name as it appears on the card. We only process your card when the reading is booked.

Most orders are delivered within 1/28 days, however if there is to be a delay we will contact you and give you an opportunity to modify or cancel your order.

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